

18 March 2025

Corporate Communications Department

**WASA Advises Customers of Reduced Water Supply Due to Emergency Repairs at Desalcott**  
– Repair works scheduled to be completed by 6:30 p.m. on Tuesday 18th March, 2025.

The Water and Sewerage Authority (WASA) wishes to inform its valued customers that the Desalination Company of Trinidad and Tobago (Desalcott) is conducting emergency maintenance works at the intake of the facility today – Tuesday 18th March, 2025, which is expected to be completed by 6:30 p.m. During this period, water delivery from Desalcott to the Authority will be reduced to 36 million gallons per day, down from the usual 40 million gallons per day.

The desalination plant, which is owned and operated by Desalcott, supplies water to the Point Lisas Industrial Estate and augments supply to several areas in Central and South West Trinidad. As a result of the reduced output, some customers may experience low pressures or a delay in their regular scheduled supply. Desalcott has assured WASA that every effort is being made to complete the repairs as scheduled and ramp up to full water delivery by the above stated time.

For further information, assistance, or to request a truck-borne delivery, customers can also contact WASA's Customer Call Centre toll-free at \*800-4420/26\*.

WASA apologizes for any inconvenience caused and thanks customers for their patience and understanding, as we work to restore normal water supply in the shortest possible time.

**-End-**